Sparktools, located at Veemstraat 21
5617AG Eindhoven
the Netherlands, is responsible for processing personal information as described in this privacy policy.

#### **Contact details:** https://www.sparktools.nl Veemstraat 21 5617AG Eindhoven the Netherlands +316 454 529 56

### Personal information we process

Sparktools processes personal information because you use our services and/or you provided this information to us.

Below you can find an overview of personal information we process:

- Location data
- Data about your activities on our website
- Web browser and type of device

# Special and/or sensitive personal information we process

Our website and/or service has no intention of gathering information from website visitors younger than 16 years old. Unless they have permission from their parents or caretakers. However, we cannot check if visitors are older than 16 years old. Therefore, we advise parents to be involved in their children's online activity, to prevent that information about children will be processed without their parents' permission. When you are convinced that we have processed information a minor without consent, then contact us at joris@sparktools.nl, after which we will delete the information.

# With which goal and based on what ground we process personal information

Sparktools processes your personal information with the following goals:

• Sparktools analyses your behaviour on the website to improve the website and to tailor the offerings from products or services to your preferences.

### How long we keep personal information

Sparktools does not save your personal information any longer than strictly necessary to achieve the goals for which we process the information. We follow therefore a retention period of 2 years for the following (categories of) personal information:

- Location
- Visited pages
- Language
- Type of device

### Sharing personal information with third parties

Sparktools only shares with third parties when this is necessary for executing our agreements with you, or to comply with regulatory obligations.

#### Cookies, of vergelijkbare technieken, die wij gebruiken

Sparktools does not use any cookies.

#### Viewing, editing or deleting information

You have the right to see, edit or delete your personal information. Additionally, you have the right to retract potential agreements for processing information, or to appeal the processing of you personal information by Sparktools. You also have the right of transferring your information. This means that you can submit a request to us to send you the personal information we have stored of you in a file to you or an organisation defined by you.

You can send a request for the viewing, editing, deleting, or transferring of your personal information, or a request to retract your agreement or appeal on processing your personal information to joris@sparktools.nl.

To ensure that a request for viewing is made by you, we ask you to send a copy of your ID along with the request. In this picture, blacken your photograph, MRZ (machine readable zone, the strip with numbers at the bottom of your passport), passport number, and burgerservicenumber (BSN). This is to protect your privacy. We respond, but within four weeks, to your request.

Sparktools also wants to point out that you have the possibility to file a complaint with the national supervisor, the Autoriteit Persoonsgegevens. This is possible through the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

#### How we secure personal information

Sparktools takes protecting your personal information very seriously en takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted publishing and unauthorized editing. When you feel like your personal information is not properly protected, or there are signs of abuse, please contact us at joris@sparktools.nl